

## 1.0 Introduction

We believe transparency is the best way we can assure our customers that we are doing our best as an ethical corporate citizen. Our statement for slavery and human trafficking, made in compliance with section 54 of the Modern Slavery Act 2015, in which we explain how slavery and human trafficking can affect our business and the steps we are taking in the fight against it. This statement is intended to fulfil the legal requirement for a slavery and human trafficking statement and complement our broader CSR Policy.

Serviceteam IT Limited is headquartered in Birmingham, United Kingdom and provides services throughout the UK. Where possible, we engage suppliers who have relationships with existing suppliers and equal commitment to compliance so that we can contain our supplier network and improve consistency in ethical practices throughout the supply chain.

## 2.0 Slavery and human trafficking policies

**Relationships:** Strengthening our supplier engagement process

**Feedback:** Establishing grievance mechanisms and channels for individual worker feedback

**Knowledge:** Improving our knowledge base by collecting relevant data and improving traceability

**Third party engagement:** Building relationships with independent social auditors, unions and NGOs

**Measurable change:** Developing verifiable KPIs to measure progress

**Supplier collaboration:** Encouraging suppliers to collaborate to address slavery and human trafficking issues

**Incentivisation:** Developing mechanisms to incentivise employees and suppliers to address slavery and human trafficking and improve labour standards

**Accountability:** Establishing a framework for organisation accountability to allow for raising issues, making suggestions, voicing grievances and reporting slavery and human trafficking